

YOR920010613US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Richard Douglas Lawrence et al.

Group Art Unit 3623

Serial No. 10/758,530

Examiner Michael C. Heck,

Filed January 16, 2004

Confirmation No. 5587

For A PROCESS FOR RANKING A LARGE NUMBER OF POTENTIAL
CUSTOMERS AND IDENTIFYING CUSTOMERS WHICH HAVE A
HIGH LIKELIHOOD OF DESIRING SERVICES (as amended)

Box NF

Commissioner for Patents

PO Box 1450

Alexandria, Virginia 22313-1450

PRELIMINARY AMENDMENT AND REQUEST FOR REFUND

Sir:

Please amend the above-identified patent application as follows:

Amendments to the Specification: An amendment to the Specification begins at page 2 of this paper.

Amendments to the Abstract: An amendment to the Abstract begins on page 3 of this paper.

Amendments to the Claims: A listing of the claims begins on page 3 of this paper.

Remarks: begin on page 9